

## How to Update Java

You can go to [www.java.com](http://www.java.com) website and download the Java software by clicking on "Free Java Download" on main screen:

java.com: Java + You - Microsoft Internet Explorer provided by GMCARS

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You should then get screen below and will then need to click on install.

**Note:** If you are not running Windows XP Pro or Windows 2000, do not install Java, you are not running GM recommended operating system software. You need to go to your local tech or local administrator and advise them to go to [www.gmdit.com](http://www.gmdit.com) to find GM software/hardware specification.

Download Java software for Windows from Sun Microsystems - Microsoft Internet Explorer provided by GMCARS

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Address [http://www.java.com/en/download/inc/windows\\_upgrade\\_ie.jsp](http://www.java.com/en/download/inc/windows_upgrade_ie.jsp)

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Help Resources

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**Java for Windows - Internet Explorer**

**Recommended Version 6 Update 13 (filesize: ~ 10 MB)**  
Windows Vista, XP, 2000, 2003, 2008 Server

Not the right operating system? See [all Java downloads here](#).

Internet Explorer - Security Warning

Do you want to install this software?

Name: [Java\(TM\) SE Runtime Environment 6 Update 13](#)  
Publisher: [Sun Microsystems, Inc.](#)

More options

While files from the Internet can be useful, this file type can potentially harm your computer. Only install software from publishers you trust. [What's the risk?](#)

Internet Explorer - Security Warning

Do you want to install this software?

Name: [Java Plug-in 1.5](#)  
Publisher: [Sun Microsystems, Inc.](#)

More options

While files from the Internet can be useful, this file type can potentially harm your computer. Only install software from publishers you trust. [What's the risk?](#)

If you do not get the window asking you whether you want to install the software, please see the [page](#) or the [Manual Download page](#).

2. The installation process starts. The installer presents an option to view the License Agreement. If you'd like to change the installation directory, select the 'Change destination folder' option. After reading the agreement, click the **Accept** button to accept its terms and to continue with the installation.

Opening page [http://www.java.com/en/download/inc/windows\\_upgrade\\_ie.jsp...](http://www.java.com/en/download/inc/windows_upgrade_ie.jsp...)

2:30 PM  
Wednesday  
4/1/2009

You need to "run" the download and after run has completed, reboot and check version of Java by going to IE>tools>Java Sun Console.

If you are still having a problem installing Java and you are unable to update, go talk to your local administrator or local tech.

The version should show:

Java Plug-in 1.6.xxx (or greater number version)  
Using JRE version 1.6.xxx Java HotSpot(TM) Client VM

You should verify that the privacy set to "accept all cookies" and any popup blockers are turned off. You should try application again. If that does not clear the concern, continue steps below:

If you are still having concern after Java upgrade, you need to talk to your local administrator or PC technician.

**Note\*** To Reinstall Java on a PC that already has updated Java:

You need to go to [www.java.com](http://www.java.com) > click on Free Java Download Button > Follow directions above for installing Java.

If you are unable to access [www.java.com](http://www.java.com) due to restrictions, you need to go to [www.gmdit.com](http://www.gmdit.com) > Then go to GM Dealer IT > Support > Workbench Support. Under the Free Software Upgrades section at the top right click 'Java Runtime Plug-in' link > click on the 'Windows XP/Vista/2000/2003 Online' link > Click Run.