

General Motors IT Standards

Overview

GM has adopted a set of information technology infrastructure standards for the Dealer internal network environment to ensure a seamless and reliable conduit for the GM Corporation to Dealer communication channel. With the continuous growth of technology and hence the continuing evolution of these GM Dealer standards, it is important to maximize your I.T. investment. To help dealers get the most out of their IT dollar hardware specs are organized by minimum (what is needed to effectively communicate with General Motors) and Recommended (what should be procured at this time to maximize the lifecycle of the investment). Dealer IT standards are posted to www.GMDIT.com/standards. They are also available in Global Connect.

How do these dealer IT standards benefit me/ my dealership?

The proper network infrastructure will make it easier and more efficient to do business. Slow network/ Global Connect performance (due to things such as the wrong equipment, spy ware or viruses) can cost money due to downtime, maintenance, or even loss of employee productivity. General Motor's applications are designed to work efficiently with business grade hardware and services. Make sure you have the correct Network infrastructure in place to effectively utilize Work Bench applications to their fullest intended purpose.

How do these standards relate to data security?

Protecting your customer's data is your responsibility. Neglecting these responsibilities can lead to legal action, penalties, and fines from the FTC or Credit Card Industry. Security specifications were clarified in the latest version of the dealer IT Standards to give a more detailed description of what is needed to properly protect customer information. These include:

Please contact your GMDIT Network Consultant for continued education on data security and/or a complimentary consultation.

For more information: Go to www.GMDIT.com/security. Or contact a GMDIT network specialist at 866-526-8333.

